

# LAMINEX® DESIGNED TIMBER VENEER PANELS

1. Subject to the conditions and limitations set out in this warranty below, Laminex Group Pty Limited ABN 98 004 093 092 trading as The Laminex Group warrants to the original purchaser of any Laminex® Designed Timber Veneer Panels for interior residential or commercial use that The Laminex Group will at its option, repair or replace any Laminex Designed Timber Veneer Panels without charge if it is defective directly as a result of its manufacture by The Laminex Group or the materials used in its manufacture by The Laminex Group during the first 7 years after initial purchase. Subject to paragraph 7, this obligation terminates at the expiration of 7 years from the date of purchase of the product concerned from The Laminex Group.
2. This warranty does not cover any defect caused by:
  - a) any act of God, any natural occurrence or any other circumstance beyond The Laminex Group's control; or
  - b) failure to follow any procedures recommended by The Laminex Group, at the time of fabrication and installation, for the fabrication and installation of Laminex Designed Timber Veneer Panels; or
  - c) physical abuse, misuse, vandalism, accidents, exposure to excessive heat, exposure to excessive moisture, the use of solvents or inappropriate cleaning compounds, improper maintenance, normal "wear and tear", scratches, scuffs, burns, stains, wipe marks on darker colour surfaces, exposure to chemical products; or
  - d) general fading and discolouration and change in appearance due to direct and indirect light (exposure to direct sunlight should be avoided) (NB. Veneer products, including Laminex Designed Timber Veneer Panels, being partially comprised of natural timbers will react to direct and indirect light. Therefore, a change of the surface colour and appearance over time is a natural characteristic, not a defect. Additionally, heat and humidity will interact with light to accelerate the ageing process. If exposed to direct and strong light Timber Veneer products may undergo hour's exposure to sunlight may change the colour of Timber Veneer. For more information visit laminex.com.au)
  - e) The product being used in applications that are not recommended by The Laminex Group in the product literature published by The Laminex Group; or
  - f) faulty workmanship by any person other than The Laminex Group; or
  - g) variation in colour, pattern, shade of the material against the sample, material, displays and/or printed illustrations.

The warranty also does not cover:

  - h) where the defect has been disclosed as a feature or limitation of Laminex Designed Timber Veneer Panels in any literature published by The Laminex Group; or
  - i) where the defect is trivial or insubstantial; or
  - j) where, as at the date of notification of the defect to The Laminex Group, the type or colour of the alleged defective product no longer forms part of The Laminex Group's standard stock range and the person complaining of the defect does not agree to the supply of a replacement which is as close a type or colour match as is possible from The Laminex Group's then prevailing stock range; or
  - k) outdoor application.
3. This warranty applies only to Laminex Designed Timber Veneer Panels:
  - a) purchased from The Laminex Group for interior residential or commercial use in Australia;
  - b) that has remained installed at the location at which it was first installed after its sale by The Laminex Group;
  - c) which has been installed, maintained, used and protected in the manner recommended by The Laminex Group, as at the relevant time of such installation, maintenance, use or protection, in its literature published from time to time concerning Laminex Designed Timber Veneer Panels, a copy of which may be obtained, free of charge, at the point of purchase or by writing directly to The Laminex Group at the address given below ; and
- d) where The Laminex Group has been notified of the defect within seven days of the first person to become aware of it.
4. This warranty is limited to the repair or replacement of any Laminex Designed Timber Veneer Panels, covered by this warranty and does not include any field labour charges, or any consequential or economic loss, or loss of profits, or damage, including those suffered through or resulting from defects, caused by faulty manufacture or faulty material.
5. A replacement product may not be reasonably available from The Laminex Group in the same shape, type or colour as the original Laminex Designed Timber Veneer Panels covered by this warranty. If a replacement product of the same shape, type or colour is not reasonably available, The Laminex Group reserves the right to provide a replacement product of as close a shape, type and colour match as is reasonably possible from The Laminex Group's then prevailing product range in satisfaction of its obligations under this warranty.
6. Except as expressly provided in paragraphs 1 and 7, all terms, conditions, warranties, undertakings, inducements and representations, whether express or implied, statutory or otherwise relating in any way to Laminex Designed Timber Veneer Panels are excluded. Without limiting the generality of the preceding sentence, The Laminex Group will not be under any other liability in respect of any loss or damage (including consequential loss or damage) however caused (whether by negligence or otherwise) which may be suffered or incurred or which may arise directly or indirectly in respect of Laminex Designed Timber Veneer Panels.
7. Where any applicable legislation implies any term, condition or warranty into the contract of sale between The Laminex Group and a person, or The Laminex Group's relationship with a person, which has acquired Laminex Designed Timber Veneer Panels, or otherwise gives that person a particular remedy against The Laminex Group, and that legislation or any legislation voids or prohibits any provision excluding, or modifying the application of, or exercise of, any liability under such term, condition, warranty or remedy, then that term, condition warranty or remedy shall be deemed to be included in or; as the case may be, apply to that contract or relationship. However, The Laminex Group's liability for any breach of such term, condition or warranty or under such remedy, shall be limited, at The Laminex Group's option, in any one or more of the ways permitted by that legislation including, where so permitted:
  - a) If the breach related to Laminex Designed Timber Veneer Panels:
    - i. the replacement of Laminex Designed Timber Veneer Panels or the supply of equivalent product; or
    - ii. the repair of Laminex Designed Timber Veneer Panels; or
    - iii. the payment of the cost of replacing Laminex Designed Timber Veneer Panels or acquiring equivalent product; or
    - iv. the payment of the cost of having Laminex Designed Timber Veneer Panels repaired; and
  - b) If the breach relates to services:
    - i. the supplying of the services again; or
    - ii. the payment of the cost of having the services supplied again.
8. Please note that the law may confer on persons rights arising out of the supply of Laminex Designed Timber Veneer Panels. This warranty should not therefore be read as an exhaustive statement of the rights of the original purchaser or any other person.
9. This warranty does not cover any other product used or installed in connection with Laminex Designed Timber Veneer Panels.
10. This warranty is not transferable or assignable.
11. Any inquiries regarding this warranty should be sent to Laminex Designed Timber Veneer Panels Warranties, The Laminex Group, PO Box 407, Doncaster, VIC 3108.

The Laminex Group. A division of Laminex Group Pty Limited A.B.N. 98 004 093 092. Laminex is marketed, distributed and manufactured by The Laminex Group.  
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**Return this original warranty form to Laminex® Designed Timber Veneer Panels Warranties, The Laminex Group, PO Box 407, Doncaster Vic 3108 to ensure your warranty is registered. Remember to retain your proof of purchase.**

**Name:** \_\_\_\_\_

**Place where Laminex Designed Timber Veneer Panels was purchased:** \_\_\_\_\_

**Address where Laminex Designed Timber Veneer Panels is installed:** \_\_\_\_\_

**Date installed:** \_\_\_\_\_

**Installed by:** \_\_\_\_\_

**Date:** \_\_\_\_\_ **Signed:** \_\_\_\_\_



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