

# LAMINEX® CONTOUR® DOORS

1. Subject to the conditions and limitations set out in this warranty below, Laminex Group Pty Limited A.B.N 98 004 093 092, trading as The Laminex Group, warrants to the original purchaser of any Laminex® Contour® Doors product for interior residential or commercial use that The Laminex Group will, at its option, repair or replace that product without charge if it fails directly as a result of a defect in its manufacture or materials used in its manufacture, during the first 12 years after initial purchase (proof of purchase will be required). Subject to paragraph 7, this obligation terminates at the expiration of 12 years from the date on which the Laminex Contour Doors product concerned was first purchased.
2. This warranty does not cover damage caused by:
  - a) any act of God, any natural occurrence or any other circumstance beyond The Laminex Group's control; or
  - b) failure to follow any procedures recommended by The Laminex Group for the fabrication and installation of the Laminex Contour Doors product; or
  - c) physical abuse, misuse, accidents, exposure to excessive heat, exposure to excessive moisture, the use of solvents or inappropriate cleaning products/materials, improper maintenance, normal 'wear and tear', scratches, scuffs, burns, stains, wipe marks on darker colour surfaces, exposure to chemical products; or
  - d) incorrect hinge installation and/or adjustment; or
  - e) general fading and discolouration (exposure to direct sunlight should be avoided); or
  - f) the product being used in applications that are not recommended by The Laminex Group in the product literature published by The Laminex Group; or
  - g) faulty workmanship by any person subsequent to supply of the Laminex Contour Doors product from The Laminex Group; or
  - h) variation in colour, pattern, shade of the material against the sample material, displays and/or printed illustrations.This warranty also does not cover:
  - i) anything which has been disclosed as a feature or limitation of the Laminex Contour Doors product in any literature published or distributed by The Laminex Group; or
  - j) outdoor application; or
  - k) where the defect is trivial or insubstantial; or
  - l) where, as at the date of notification of the defect to The Laminex Group, the type or colour of the alleged defective product no longer forms part of The Laminex Group's standard stock range and the person complaining of the defect does not agree to the supply of a replacement which is as close a type or colour match as is possible for The Laminex Group's then prevailing stock range.
3. This warranty applies only to Laminex Contour Doors products:
  - a) purchased from The Laminex Group after 1 July 2009, for interior residential or commercial use in Australia;
  - b) which have not been moved from their original place of installation;
  - c) which have been installed, maintained, used and protected in the manner recommended by The Laminex Group in its published literature concerning those products, a copy of which may be obtained, free of charge, by writing directly to The Laminex Group at the address given below;
  - d) where The Laminex Group has been notified of the defect within seven days of the first person to become aware of it.
4. This warranty will cover reasonable labour charges which are necessary for the repair or replacement of any Laminex Contour Doors product covered by this warranty.
5. A replacement product may not be reasonably available from The Laminex Group in the same shape or colour as the original Laminex Contour Doors product covered by this warranty. If a replacement product of the same shape or colour is not reasonably available, The Laminex Group reserves the right to provide a replacement product of as close a shape and colour match as is reasonably possible from The Laminex Group's then prevailing product range in satisfaction of its obligations under this warranty.
6. Except as expressly provided in paragraphs 1 and 7, all terms, conditions, warranties, undertakings, inducements and representations, whether express or implied, statutory or otherwise relating in any way to any Laminex Contour Doors products are excluded. Without limiting the generality of the preceding sentence, The Laminex Group will not be under any other liability in respect of any loss or damage (including consequential loss or damage) however caused (whether by negligence or otherwise) which may be suffered or incurred, or which may arise directly or indirectly in respect of any Laminex Contour Doors product.
7. Where applicable legislation implies any term, condition or warranty into The Laminex Group's relationship with a person who has acquired any Laminex Contour Doors product, or otherwise gives that person a particular remedy against The Laminex Group, and that legislation or any legislation voids or prohibits any provision excluding, or modifying the application of, or the exercise of, any liability under such term, condition, warranty or remedy, such term, condition, warranty or remedy shall be deemed to be included in or, as the case may be, apply to that relationship. However, The Laminex Group's liability for any breach of such term, condition or warranty, or under such remedy, shall be limited, at The Laminex Group's option, to any one or more of the ways permitted by the legislation, including, where so permitted:
  - a) If the breach relates to any Laminex Contour doors products:
    - i. The replacement of Laminex Contour Doors products or the supply of equivalent product;
    - ii. The repair of Laminex Contour Doors products;
    - iii. The payment of the cost of replacing Laminex Contour Doors products or acquiring equivalent product; or
    - iv. The payment of the cost of having Laminex Contour Doors products repaired; and
8. Please note that in addition to this warranty the law may confer on you, rights arising out of the supply of Laminex Contour Doors products. This warranty should therefore not be read as an exhaustive statement of the rights of the original purchaser or any other person.
9. This warranty does not cover any other product used or installed in connection with Laminex Contour Doors products.
10. This warranty is not transferable or assignable.
11. Any inquiries regarding this warranty should be sent to Laminex Contour Doors Warranties, The Laminex Group, P.O. Box 407, Doncaster, VIC 3108.

The Laminex Group. A division of Laminex Group Pty Limited A.B.N. 98 004 093 092. Laminex is marketed, distributed and manufactured by The Laminex Group.  
Laminex®, Contour®



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**Return this original warranty form to Laminex® Contour® Doors Warranties, The Laminex Group, PO Box 407, Doncaster Vic 3108 to ensure your warranty is registered. Remember to retain your proof of purchase.**

**Name:** \_\_\_\_\_

**Place where Laminex Contour Doors was purchased:** \_\_\_\_\_

**Address where Laminex Contour Doors is installed:** \_\_\_\_\_

**Date installed:** \_\_\_\_\_

**Installed by:** \_\_\_\_\_

**Date:** \_\_\_\_\_ **Signed:** \_\_\_\_\_



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