

Limited Product Warranty



1 Year Limited
Warranty

Definitions

- “**Laminex**” Laminex Group Pty Limited ABN 98 004 093 092.
- “**Residential**” Any product application installed in a residential setting, including but not limited to houses, townhouses or multi-residential apartments.
- “**Commercial**” Any product application installed in non-residential premises such as, but not limited to, offices, restaurants, bars, religious buildings, educational, healthcare, private business or retail outlets.
- “**Warranty Term**” Commences on the earlier of the date of delivery or payment in full until the end of the Warranty Term for Surround by Laminex.

Subject to the terms and conditions outlined in this document and the terms and conditions of sale:

(1) Laminex warrants to the original purchaser of Surround by Laminex product used for residential or commercial use, the product(s) will, under normal use be free from manufacturing defects during the **1 year Warranty Term**; and

(2) where a manufacturing defect arises, Laminex will, at its discretion, repair or replace the Laminex product without charge if it is defective directly as a result of manufacture or supply by Laminex.

Terms & Conditions of Warranty

- 1. This warranty does not cover any defect/damage caused by:**
- a. any act of God, any natural occurrence, third party act or omission or other circumstances beyond Laminex’s control;
 - b. physical abuse, negligence, vandalism, misuse or accidents;
 - c. exposure to direct or radiant heat;
 - d. exposure to moisture, including damage from steam or hot water;
 - e. the use of solvents or inappropriate cleaning products/materials;
 - f. exposure to chemical products and acidic or corrosive materials;
 - g. normal ‘wear and tear’, including without limitation, scratches, scuffs, burns, stains, wipe marks, chipping, dents, cuts on the product;
 - h. general fading or discolouration due to direct or indirect UV light exposure;
 - i. variation in colour, pattern or shade of material against sample material, displays and/or printed illustrations;
 - j. failure of any adhesive, fixing, sealing or other accessory, or failure of any caulked or filled joins or seams;
 - k. faulty workmanship by any person other than Laminex;
 - l. unauthorised modification/application.
 - m. inappropriate transport, storage and handling prior to installation;
 - n. failure to follow any applicable instructions, manuals, guides or other related literature of the product published by Laminex at www.laminex.com.au;