

Laminex Waterloo 5 Year Partitioning Door Hardware Guarantee - TERMS AND CONDITIONS:

<p>Promotion</p>	<p><u>Laminex Waterloo 5 Year Partitioning Door Hardware Guarantee</u></p> <p>Participation in the Promotion is deemed to be an acceptance of these Terms and Conditions.</p> <p>These Terms and Conditions are available for download here [embed link to where T&Cs are uploaded to our website].</p>	
<p>Promoter</p>	<p>The Promotion is conducted by Laminex Group Pty Limited located at 1051 Nudgee Road, Banyo QLD 4014 Australia.</p>	
<p>Replacement Wave Hardware</p>	<p>Eligible Entrants may be entitled to make up to 3 claims for free replacement Wave Hardware that has been damaged [beyond repair] up to a maximum value of AUD\$300 or 10% of the original sale subject to the terms of this Promotion. The Promotion is non-transferrable to any other account or person and is not redeemable for cash, credit or other products. The promotion duration of 5 years will be calculated from the date of invoice NOT installation date.</p>	
<p>Promotional Period</p>	<p>State Date and Time</p> <p>Starting 9am (AEST), 18th April 2022</p>	<p>End Date and Time</p> <p>Ending 5pm (AEST), 18th April 2027</p>
<p>Eligible Entrant</p>	<p>Participation in the Promotion is only available to:</p> <ul style="list-style-type: none"> • Laminex trade account holders who purchased Wave Door Hardware with a complete Waterloo Partitioning System from the Promoter during the Promotional Period (verified sale); and/or • the current owner or tenant of the site within Australia in which the verified sale of Waterloo System with Wave Hardware was first installed (eligible site); and <p>The following persons or circumstances are ineligible to participate in the Promotion:</p> <ul style="list-style-type: none"> • employees of the Promoter, and immediate family members of any employee of the Promoter; • Wave Hardware sold prior to or after the Promotional Period; • Wave Hardware sold or supplied separately without a complete Waterloo Partitioning System; • Wave Hardware installed in a third party's partitioning solution or which were sold and/or installed outside of Australia; • Where the verified sale of Wave Hardware and complete Waterloo Partitioning System has been moved within or from the eligible site where it was first installed; • Any claims received by the Promoter after the end of the Promotional Period; • where the number or value of claims under this Promotion exceed the maximum claims threshold being a maximum of three (3) claims per eligible site up to a maximum total value not exceeding the lesser of AUD\$300 or 10% of the original sale. 	
<p>How to Participate in the Promotion</p>	<p>Eligible Entrant must submit a claim to Laminex Group Pty Limited for its consideration using the application form available online. https://www.laminex.com.au/laminex-warranty</p> <p>When submitting a claim using the online form, you must supply:</p> <ul style="list-style-type: none"> • Proof of verified sale; 	

	<ul style="list-style-type: none"> • Photo evidence of damaged hardware; • Job installed address • Installation Date • Installer Name <p>The promotion is limited to Eligible Entrants and cannot be applied in conjunction with any other offer, promotion or discount.</p>
General Terms	<ol style="list-style-type: none"> 1. The Promotional offer for replacement Wave Door Hardware is not transferable, exchangeable or redeemable for cash. 2. The Promotion is limited to a maximum of three (3) claims per eligible site up to a maximum total value not exceeding the lesser of AUD\$300 or 10% of the original sale (irrespective of who makes the claim); 3. The Promotion does not include the replacement of any damaged Laminex or third party board products or hardware. Laminex board products are covered by a separate 10 year warranty for Compact Laminex and 7 years for Verti-board. Laminex's Wave Hardware and Metlam hardware are accompanied with a 1 year warranty. This Promotion does not affect your rights under those warranties or any rights you may have under the Australian Consumer Law. 4. The Promotion does not include freight, labour or other materials or services required to remove the damaged hardware and install any replacements. 5. The Promotional Period may be extended at the Promoter's sole discretion. 6. The Promoter reserves the right, at any time, to verify the validity of claims and Eligible Entrants (including an Eligible Entrant's identity, age and place of residence) including to inspect the damaged hardware insitu and/or request additional information (including pictures or video) and reserves the right, in its sole discretion, to disqualify any claim who the Promoter believes does not meet the criteria of this Promotion or who the Promoter has reason to believe has breached any of these Terms and Conditions, tampered with the entry process or engaged in any unlawful or other improper misconduct calculated to jeopardise fair and proper conduct of the Promotion. Errors and omissions may be accepted at the Promoter's discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. The Promoter's legal rights to recover damages or other compensation from such an offender are reserved. 7. The Promoter's decision is final and no correspondence will be entered into. 8. By making a claim under this the Promotion, the Eligible Entrant consents to the Promoter sending future marketing materials to the Eligible Entrant including by electronic messages. See our Privacy Policy (laminex.com.au) for further information. 9. Where the Promoter has approved a claim, the replacement Wave Hardware will be dispatched within 30 days from its approval (or such other time as may be reasonably agreed with the claimant). Where urgent replacement is required, the claimant is responsible for freight and insurance. 10. To the maximum extent permitted by law, the Promoter and its officers, employees, agents, suppliers and any related bodies corporate of the Promoter exclude all liability for any claim, liability, loss or damage (including personal injury, death, property damage, and any liability for loss of profit, loss of revenue, loss of use, loss of opportunity and any kind of indirect, special or consequential loss or damage) which is suffered or sustained by any individual including any Eligible Entrant in connection with the Promotion, any Wave Hardware that is late, lost, altered, damaged or misdirected due to any reason beyond the reasonable control of the Promoter, any act or omission (whether negligent or not) of the Promoter or its suppliers, contractors or agents or any person associated with any of them or any theft, unauthorised access or third party interference.

11. If for any reason this Promotion is not capable of running as planned (including by reason of, but not limited to, technical failures, unauthorised intervention, fraud or any other causes beyond the control of the Promoter) which corrupts or affects the administration, security, fairness, integrity or proper conduct of this Promotion, the Promoter reserves the right, in its sole discretion, to cancel, terminate, modify or suspend the Promotion.
12. Eligible Entrants must not reproduce, copy or post any images that breach the intellectual property rights of any third party. It is the sole responsibility of the Eligible Entrant to ensure that their entry in the Promotion does not breach the intellectual property rights of any third party. You warrant to the Promoter that your entry does not breach the intellectual property rights of any third party.
13. Definitions. Unless otherwise provided in this clause 15, capitalised terms are defined in these Terms and Conditions:
 - a) **claims threshold** means a maximum of three (3) claims per eligible site up to a maximum total value not exceeding the lesser of AUD\$300 or 10% of the original sale (irrespective of who makes the claim).
 - b) **damage** means and includes accidental damage, damage caused by an independent third party beyond the reasonable control of the owner or tenant of the eligible site but does not include damage caused or contributed to by the owner or tenant of the eligible site or damage caused prior to or during installation;
 - c) **eligible site** means the site within Australia in which the verified sale of Waterloo System with Wave Hardware was first installed;
 - d) **Waterloo Partitioning System** means a Waterloo partitioning system from the Promoters' Compact or Verti-board range;
 - e) **Wave Hardware** means and is limited to Wave Lock, Wave Lock Catch, Wave Lock Indicator, Wave Combined Coat hook/Bumper, Wave "lift-off" Gravity Hinge, and Wave Bumper.