

Laminex®

AbsoluteMatte® Panels

Care & Maintenance

General Cleaning Instructions

Note	Details	
Day to Day Cleaning	USE a mild dishwashing detergent diluted in water to remove greasy marks. Dab, wait and wipe away. Finish with an all-purpose cleaner such as Windex spray cleaner or Ajax Spray n Wipe.	
	USE an all-purpose cleaner such as Windex spray cleaner or Ajax Spray n Wipe to remove streaky marks that sometimes show after cleaning. Dry with a clean dry cloth (microfibre cloth for best results) after any cleaning. Note: Dark colours are more susceptible to showing streaks.	
	Ⓢ DO NOT use solvents, strongly acidic or alkaline cleaners	Claims arising from damaged or etched surfaces are not covered under warranty
	Ⓢ DO NOT use commercial cleaning agents as they can contain higher concentrations of strong chemicals	Claims arising from damaged or etched surfaces are not covered under warranty
	Ⓢ DO NOT use waxes or polishes as they can change the surface gloss level	Claims arising from a change of surface gloss are not covered under warranty
	Ⓢ DO NOT use any product containing high levels of bleach, ammonia, or any solvents or thinners	Claims arising from damaged or etched surfaces are not covered under warranty
Ⓢ NEVER use abrasive cleaners - even those in liquid form - as they will mark the surface.	Claims arising from damaged or etched surfaces are not covered under warranty	
Rejuvenate The Surface	<p>Laminex recommends the use of Tec7 Multiclean foaming cleaner. This product removes most household food and beverage stains from Laminex decorative surfaces. Directions: Shake Multiclean bottle well, apply and leave to take effect. Gently rub off surface spill with a thoroughly clean microfibre cloth. Dry thoroughly with a second thoroughly clean microfibre cloth. Repeat if necessary. *It is always advised to test on an inconspicuous area first for colour fastness*</p> <p>Tec7 Multiclean is distributed through Olmurtech. Email: sales@olmurtech.com.au Web: www.olmurtech.com.au</p>	
Managing Surface Spills	Ⓢ IMMEDIATELY clean spills that contain strong pigments or colourants (artificial or natural), such as: beetroot, turmeric and strongly coloured spice preparations, artificial dyes, hair colouring and solvent based pen ink.	Claims arising from staining due to artificial or natural pigments are not covered under warranty.
	Ⓢ IMMEDIATELY clean spills that contain chemicals (artificial or natural), that can etch the surface, such as: grape and berry juices, first aid preparations, concentrated bleach, oven cleaners and concentrated dishwasher detergents and blocks.	Claims arising from chemical surface damage are not covered under warranty
	Ⓢ IMMEDIATE action is required to remove specialty glues such as Super Glue. Remove straight away with non- acetone nail polish remover. Wash effected area down with water and dry with a clean dry cloth. If dried, first try gently removing with a plastic (not metal) scraper.	
CAUTION!	Common Household staining agents include but are not limited to: Turmeric, Curry & Spice Mix, Bottled Sauce & Condiment mixtures with strong colouring, Beetroot, Fruit juices (e.g. blackberry & blueberry), Coloured cordial bases including frozen ices, Medical preparations e.g. Betadine, Marker pens, Hair & Cosmetic Dyes, Leaking batteries	
Removing Stubborn Surface Stains	IMPORTANT Please note that use of bleach or abrasive cleaners may irreversibly damage the decorative surface. The warranty will not protect against surface damage from these extreme cleaning methods, caution is advised.	
	Ⓢ If a stain cannot be removed with Extra Strength Windex, try Methylated Spirits or dab the stain with a diluted bleach mixture (1-part bleach to 8 parts water); leave for 3 minutes then wash off with water and dry. Finish off with Extra Strength Windex.	
Water Marks	The minerals in water may leave visible trace marks particularly on dark surfaces and gloss finishes. Always dry water from surfaces with a clean dry cloth. Microfibre cloths are particularly effective for simple routine maintenance of this condition.	
Scratch and Scuff Removal	USE a Melamine Sponge (Commonly known as "Magic Sponge") to remove scratching or scuff marking.	

Preventative Maintenance

Note	Details	
Prevention Tips	IMPORTANT In caring for your decorative surfaces, prevention is the best way to look after your investment.	
Dark Surfaces and Gloss Finishes	Darker colours will show scratches & marking more readily than lighter colours and therefore require more care and maintenance.	
	Gloss surfaces will show scratches & marking more readily than non-gloss finishes and therefore require more care and maintenance.	
Preventing Scratches	Ⓜ DO NOT use scouring pads, metal brushes, steel wool or abrasive/gritty cleaners (even those in liquid form) as they will damage the surface.	
	Ⓜ DO NOT cut directly on the surface. Always use a cutting board.	
	Ⓜ DO NOT drag or slide objects (including: utensils, knives and unglazed pottery) across the surface. Always place and lift objects from the surface.	
Preventing Heat Damage	Ⓜ DO NOT place hot objects, electrical appliances or pots straight from the oven or cooktop on to the Laminex decorative surface. Always use a protective heat pad or trivet with rubber feet.	Care should be taken with oversize pots and pans that protrude past the cooktop particularly with gas appliances. Heat may deflect onto the decorative benchtop surface. Damage caused by excessive heat is not covered under warranty.
Preventing Chemical Damage	Ⓜ DO NOT use any of the following products to clean or permit contact with your Laminex decorative surface: Commercial Cleaning Products, Undiluted bleach, Oven Cleaner, Toilet Cleaners, Solvents, Thinners, Turpentine, Graffiti Cleaners (including Easy-Off BAM, Muck Off), Ammonia, Acetone, Jewellery Cleaning Solutions, Petrol, Acids, Rust & Limescale Remover including CLR	When using your decorative surface as a work area, exposure to a range of potentially damaging products is possible. Use protective mats or boards, keeping these in the area nearby for ease of access and always using them to protect the surface. Attend to any chemical spill immediately and flush the area with water as soon as noticed.

Ⓜ Failure to follow this instruction may impact the protection offered by the Warranty